

This comprehensive Food Safety Management System package contains all the tools you will need to achieve certification to the FSSC 22000 Certification Scheme Version 5.1 November 2020.

This workbook is provided to guide you in the implementation of your Food Safety Management System. The workbook is divided into 7 steps that are designed to assist you in implementing your food safety management system effectively:

- ✓ Step One: ISO 22000 Training for Management
- ✓ Step Two: Top Management Implementation
- ✓ Step Three: Food Safety Management System
- ✓ Step Four: Project 22000 including HACCP Implementation
- ✓ Step Five: Internal Auditing & Checklists
- ✓ Step Six: Review and Updating
- ✓ Step Seven: Final Steps to ISO 22000 Certification

Click here to order the Assured 22000 Certification Package
Now

Step One: ISO 22000 Training for Management

Introduction to ISO 22000

This PowerPoint presentation introduces the ISO 22000 standard to the management team and explains exactly how to start the process of implementing a compliant Food Safety Management System.





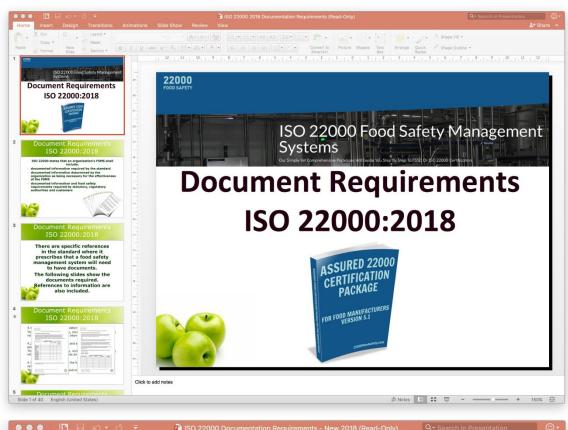
Food Safety Team: ISO 22000 Implementation Guide

The Food Safety Team: ISO 22000 Implementation Guide PowerPoint presentation supplied with the system explains to the Food Safety Team their role in implementing an ISO 22000:2018 compliant Food Safety Management System.



ISO 22000 Document Requirement Guide

The ISO 22000 Document Requirement Guide PowerPoint presentation supplied explains to the Management Team the documentation required in an ISO 22000 compliant Food Safety Management System.





Step Two: Top Management Implementation

Top Management need to start the implementation process.

determine the Context of the organization, how to demonstrate Leadership and Planning establish the Food Safety Management System fundamentals including Food Safety Policies and Objectives ensuring the integration of the FSMS requirements into the organization's business processes.

At this stage, Top Management need to:

- ✓ determine the Context of the organization
- √ demonstrate Leadership
- ✓ plan the establishment of the FSMS
- ✓ plan to provide adequate support and resources to establish the FSMS
- ✓ ensure there is adequate infrastructure and work environment
- ✓ allocating responsibility and authority

This stage requires the Top Management to meet and establish the foundations for the Food Safety Management System:

- ✓ Determine external and internal issues that are relevant and affect its ability to achieve the intended result(s) of its FSMS
- ✓ Determine the interested parties (Customer, Regulatory, Statutory and other) that are relevant to the FSMS
- ✓ Determine Customer, Regulatory, Statutory and other relevant Food Safety requirements
- ✓ Define the scope and boundaries of the FSMS
- ✓ Develop a Food Safety Policy
- ✓ Based on the Food Safety Policy establish Food Safety Objectives
- ✓ Plan the establishment of the FSMS using the project planner
- ✓ Provide adequate support to establish the FSMS
- ✓ Ensure there is adequate infrastructure and work environment
- ✓ Allocate responsibility and authority
- ✓ Assess, plan and establish appropriate internal and external communication (including the food chain) channels

A meeting should now be co-ordinated involving all the Top Management Team.

Top Management FSMS Implementation Meeting

Date/Time

<u>Venue</u>

<u>Agenda</u>

- 1. Determine external and internal issues that are relevant and affect its ability to achieve the intended result(s) of its FSMS
- 2. Determine the interested parties (Customer, Regulatory, Statutory and other) that are relevant to the FSMS
- 3. Determine Customer, Regulatory, Statutory and other relevant Food Safety requirements
- 4. Define the scope and boundaries of the FSMS
- 5. Develop a Food Safety Policy
- 6. Based on the Food Safety Policy establish Food Safety Objectives
- 7. Plan the establishment of the FSMS using the project planner
- 8. Provide adequate support to establish the FSMS
- 9. Ensure there is adequate infrastructure and work environment
- 10. Allocate responsibility and authority
- 11. Assess, plan and establish appropriate internal and external communication (including the food chain) channels

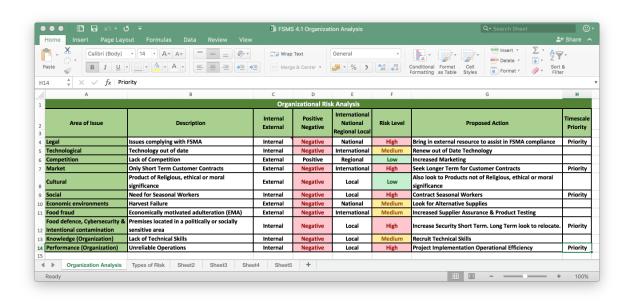
Attendees:

| Top Management Team | | | | |
|-------------------------|------|--|--|--|
| Job Title | Name | Role in Team | | |
| Managing Director | | Chairman | | |
| General Manager | | Deputy Chair | | |
| Operations Manager | | Operations Reporting | | |
| Technical Manager | | Food Safety and Quality Reporting Management Representative | | |
| Planning Manager | | Planning and Capacity Reporting | | |
| Distribution Manager | | Distribution Reporting | | |
| Maintenance Manager | | Services and Engineering Provision | | |
| Finance Manager | | Financial Reporting | | |
| Human Resources Manager | | Resource reporting | | |

Top Management: Determine external and internal issues that are relevant and affect its ability to achieve the intended result(s) of its FSMS

Top Management need to determine the internal and external issues that are relevant to its purpose and that affect its ability to achieve the intended result(s) of its FSMS. In order to achieve this aim Top Management should out an Organization Analysis considering external and internal issues, including legal, technological, competitive, market, cultural, social and economic environments, cybersecurity and food fraud, food defence and intentional contamination, knowledge and performance of the organization.

This analysis can be carried out using the FSMS 4.1 Organization Risk Analysis Tool included in the package:



The FSMS 4.1 Organization Risk Analysis Tool allows Top Management to summarise the Analysis by Area of Issue; Description of Issue; Whether Internal or External; Whether Positive or Negative; Whether International, National, Regional or Local; Risk Level; Proposed Action; Timescale and Priority.

Top Management FSMS Implementation Checklist

The Top Management FSMS Implementation Meeting should follow the guidelines of the Top Management Implementation Checklist:

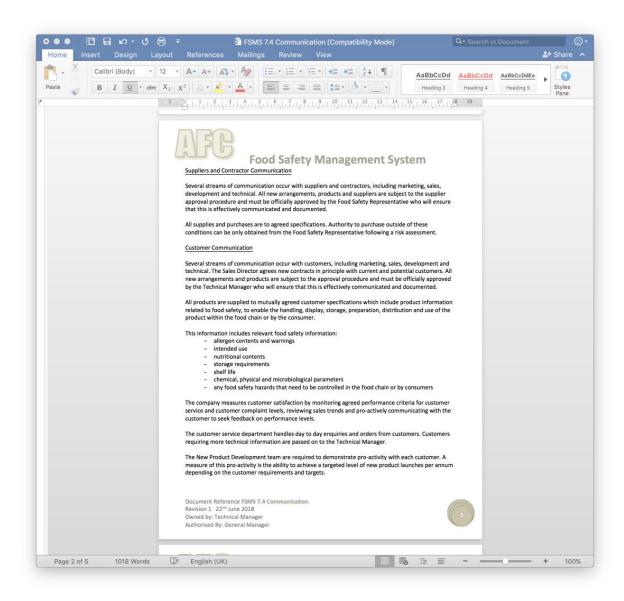
| | Top Management determine external an and affect its ability to achieve the intended | |
|---|---|--|
| | External & Internal Issues | Actions to address risks and opportunities |
| | | |
| | | |
| 1 | | |
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| | | |
| | | |
| | Top Management Determine the interest Statutory and Other) that are relevant to | |
| | Interested Parties (Customer, Regulatory, Statutory and Other) | Details |
| | | |
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Top Management establish Communication Channels

Top Management must establish and document clear levels of communication for suppliers, contractors, customers, food authorities and staff within the food safety management system. Detailed communication arrangements and food safety communication responsibilities for all levels of management should contained in the food safety and quality manual. The communication procedures should apply to all members of staff, both full time and temporary.

Procedures should be in place to address communication including:

Suppliers and Contractor Communication
Customer Communication
Food Authority Communication



| Top management assess plan and establish appropriate internal and external communication (including the food chain) channels | | | | | | | |
|--|--------------------------------|--|--|--|--|--|--|
| Communication required | Communication required Details | | | | | | |
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Step Three: Food Safety Management System

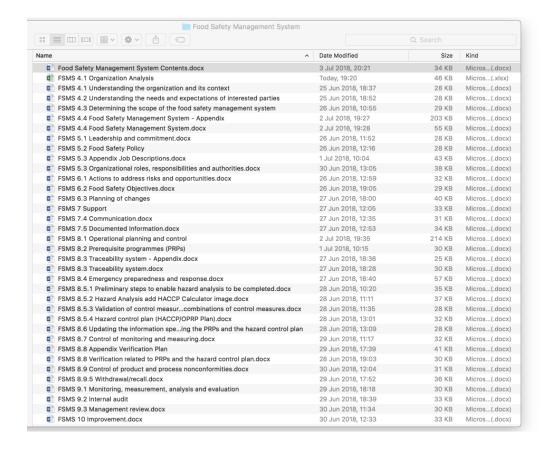
The Food Safety Management System contains a comprehensive ISO 22000 documentation package that you are now ready to implement:

- ✓ Food Safety Manual containing a set comprehensive procedures and record templates.
- ✓ HACCP manual containing food safety procedures and our unique HACCP Calculator.
- ✓ Laboratory manual including sample procedures and records.
- ✓ Prerequisite Programmes manual.

At this stage, you can choose to totally implement the procedures supplied or pick those that are applicable to your process.

Food Safety Manual

The Food Safety Management System folder contains comprehensive top level procedures templates that match the clauses of the ISO 22000:2018 standard and form the foundations of your Food Safety Management System so you don't have to spend 1,000's of hours writing compliant procedures:



| ISO 22000 Food Safet | y Management System | | | |
|---|--|--|--|--|
| 4 Context of the organization | | | | |
| FSMS 4.1 Understanding the organization | and its context | | | |
| FSMS 4.2 Understanding the needs and ex | xpectations of interested parties | | | |
| FSMS 4.3 Determining the scope of the fo | od safety management system | | | |
| FSMS 4.4 Food safety management system | n | | | |
| 5 Leadership | | | | |
| FSMS 5.1 Leadership and commitment | | | | |
| FSMS 5.2 Policy | | | | |
| FSMS 5.3 Organizational roles, responsibilities and authorities | | | | |
| 6 PI | anning | | | |
| FSMS 6.1 Actions to address risks and opp | oortunities | | | |
| FSMS 6.2 Objectives of the food safety management system and planning to achieve them | | | | |
| FSMS 6.3 Planning of changes | | | | |
| 7 St | upport | | | |
| | 7.1 Resources | | | |
| | 7.1.1 General | | | |
| | 7.1.2 People | | | |
| | 7.1.3 Infrastructure | | | |
| FSMS 7 Support | 7.1.4 Work environment | | | |
| Τ 31013 7 3μρροιτ | 7.1.5 Externally developed elements of | | | |
| | the food safety management system 7.1.6 Control of externally provided | | | |
| | processes, products or services | | | |
| | 7.2 Competence | | | |
| | 7.3 Awareness | | | |
| | 7.4.1 General | | | |
| FSMS 7.4 Communication | 7.4.2 External communication | | | |
| | 7.4.3 Internal communication | | | |

ISO 22000 HACCP Manual containing the HACCP Calculator

The HACCP System is defined in the following Food Safety Management System documents:

FSMS 8.5.1 Preliminary steps to enable hazard analysis

FSMS 8.5.2 Hazard analysis

FSMS 8.5.3 Validation of control measure(s) and combinations of control measures

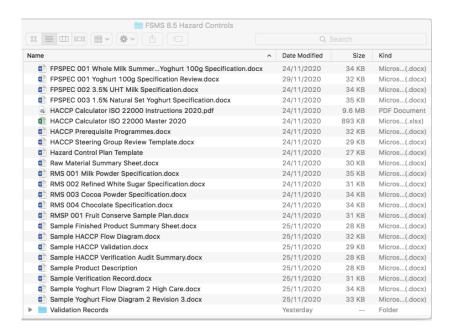
FSMS 8.5.4 Hazard control plan (HACCP/OPRP plan)

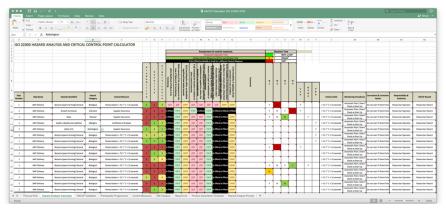
FSMS 8.6 Updating the information specifying the PRPs and the hazard control plan

FSMS 8.7 Control of monitoring and measuring

FSMS 8.8 Verification related to PRPs and the hazard control plan

There are also supplementary ISO HACCP Manual documents in the FSMS 8.5 Hazard Controls Folder including the HACCP Calculator ISO 22000 2018 & Instructions:

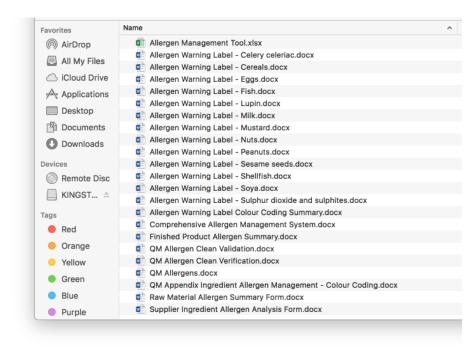




Prerequisite Programmes Manual

Remember there are also supporting supplementary modules:

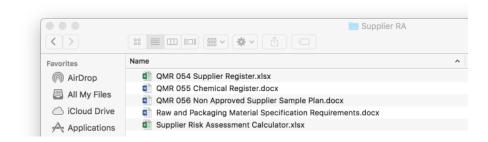
Allergen Management



Product Development



Supplier Risk Assessment



Step Four: Project 22000

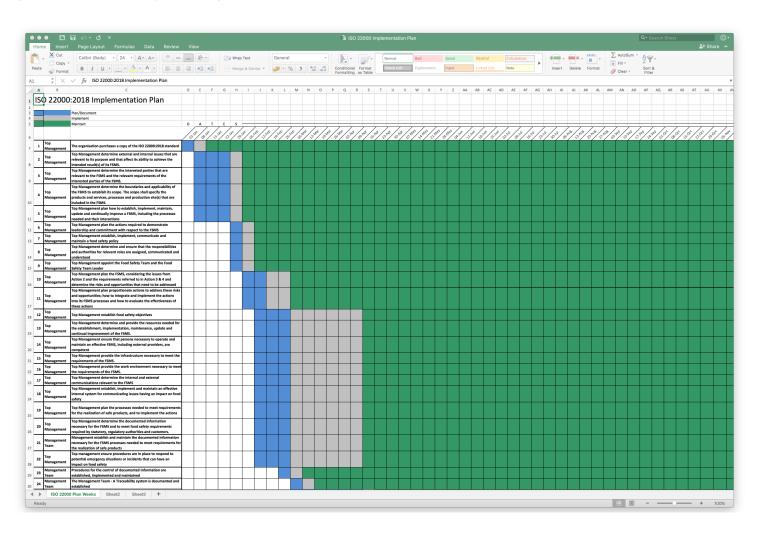
This contains the project tools you will need to achieve FSSC 22000 certification. In this part of the package you will find:

- ✓ Steering Group are established and briefed
- ✓ The Steering Group take control of the Project Plan established by Top Management
- ✓ The documents described previously are implemented as part of the Project Plan

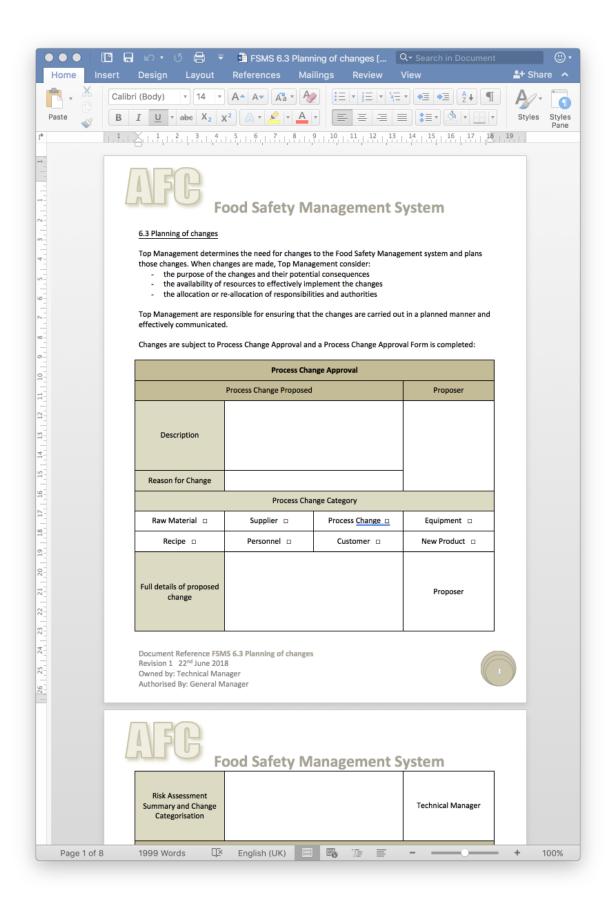
| Food Safety Management System Steering Group | | | | | | |
|--|------|----------|---------------|--|--|--|
| FSMS Team Member | Name | Position | Qualification | | | |
| FSMS Team Leader | | | | | | |
| FSMS Assistant Leader | | | | | | |
| FSMS Team Members | | | | | | |
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Project Plan

The Steering Group use the Excel Project Plan developed by Top Management as a step by step guide to implementing the Food Safety Management System.



| | Project Planning Tasks | Responsibility | Comments | Due Date for Completion | Date Completed |
|---|--|----------------|----------|-------------------------|-------------------|
| 1 | The organisation purchases a copy of the ISO 22000:2018 standard | Top Management | | | |
| 2 | Top Management determine external and internal issues that are relevant to its purpose and that affect its ability to achieve the intended result(s) of its FSMS. | Top Management | | | |
| 3 | Top Management determine the interested parties that are relevant to the FSMS and the relevant requirements of the interested parties of the FSMS. | Top Management | | | |
| 4 | Top Management determine the boundaries and applicability of the FSMS to establish its scope. The scope shall specify the products and services, processes and production site(s) that are included in the FSMS. | Top Management | | | |
| 5 | Top Management plan how to establish, implement, maintain, update and continually improve a FSMS, including the processes needed and their interactions | Top Management | | | |
| 6 | Top Management plan the actions | Top Management | | | |



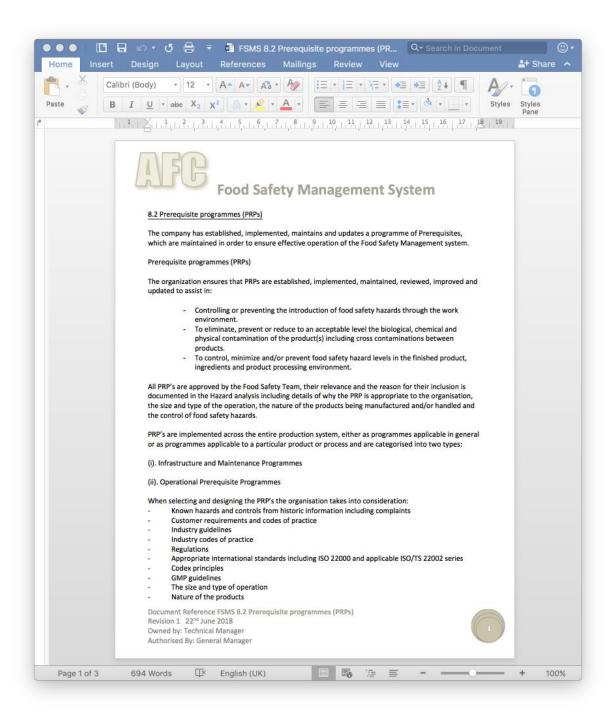
Prerequisite Programme Document Implementation

The Prerequisite Programme documents should be edited and procedures implemented as per the plan and relevant training given. It is advisable that all involved particularly the Food Safety/HACCP Team view the following training presentations first:

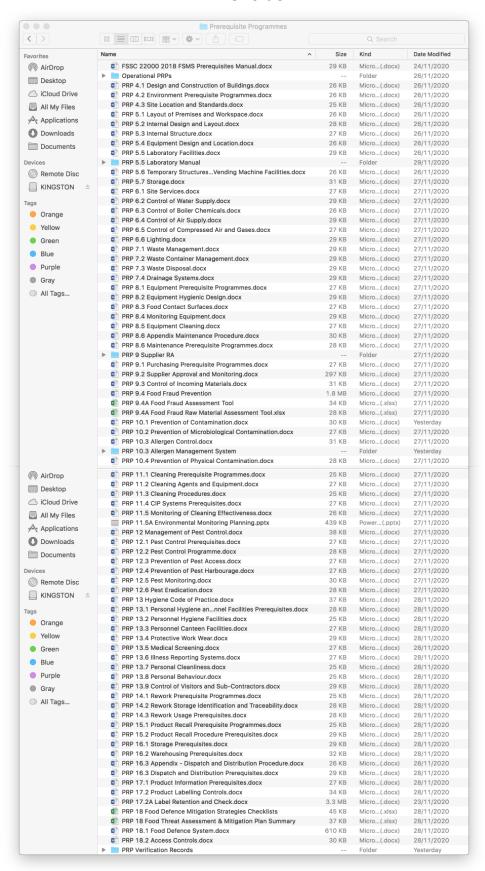
Codex GMP & Prerequisite Training







Select, Edit and Implement Relevant Prerequisite Programmes from the PRPs folder:



Step Four: Project 22000 - HACCP Implementation

We will now go through a step by step guide to implementing your HACCP using the HACCP Calculator. It is advisable that all involved particularly the Food Safety/HACCP Team view the following training presentations first:

Food Safety Team: ISO 22000 Implementation Guide



HACCP Training

An illustrated PowerPoint HACCP training presentation is supplied to train your food safety team.



The HACCP documents should be edited and procedures implemented by the Food Safety Team as per the plan.

8.5 Hazard control

FSMS 8.5.1 Preliminary steps to enable hazard analysis

FSMS 8.5.2 Hazard analysis

FSMS 8.5.3 Validation of control measure(s) and combinations of control measures

FSMS 8.5.4 Hazard control plan (HACCP/OPRP plan)

FSMS 8.6 Updating the information specifying the PRPs and the hazard control plan

FSMS 8.8 Verification related to PRPs and the hazard control plan

The Management Team will also be editing implementing procedures:

FSMS 8.1 Operational planning and control

FSMS 8.3 Traceability system

FSMS 8.4 Emergency preparedness and response

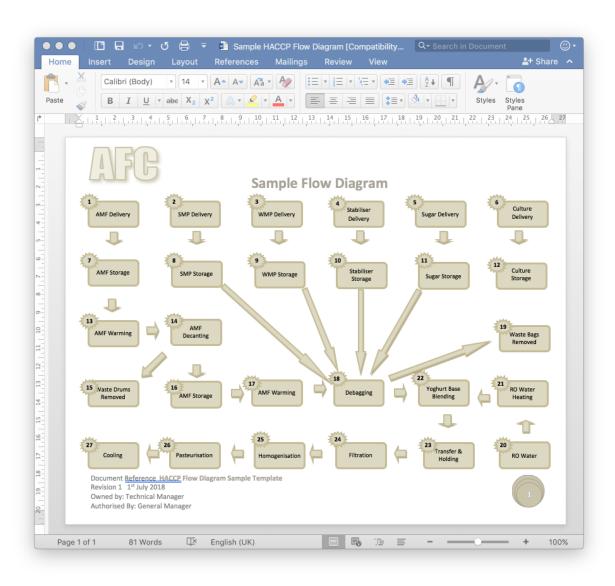
FSMS 8.7 Control of monitoring and measuring

FSMS 8.9 Control of product and process nonconformities

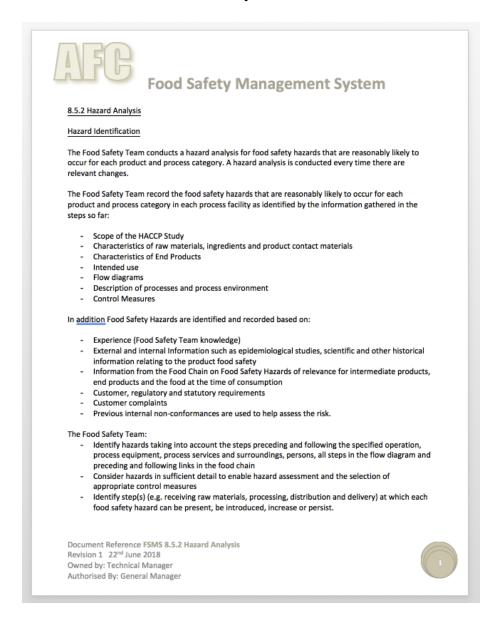
FSMS 8.9.5 Withdrawal/recall

There is a Sample HACCP Flow Diagram in the ISO 22000 HACCP Manual as well as a few other useful documents:

Raw Material Summary Sheet
Sample Finished Product Summary Sheet
Sample Product Description
Excel Sheet Product Description in the HACCP Calculator



The Food Safety Team should follow, edit and maintain HACCP document FSMS 8.5.2 Hazard Analysis

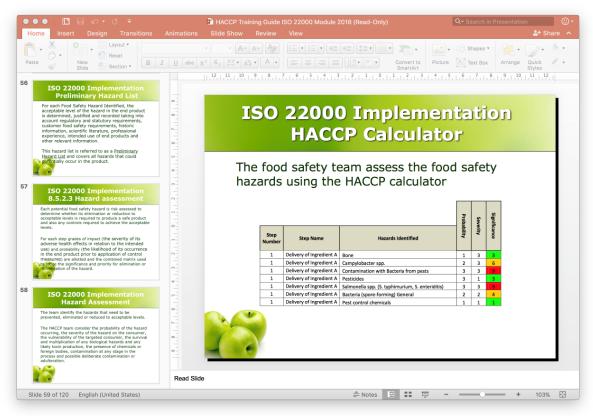


This document covers the following:

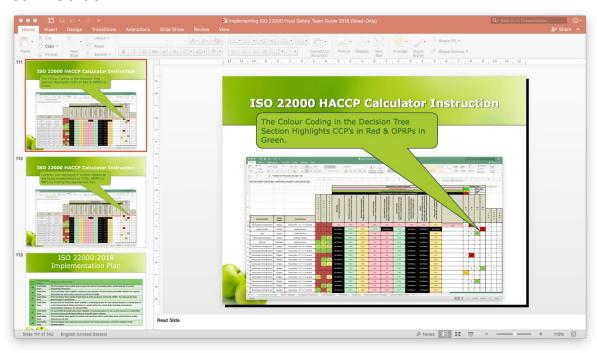
Hazard Identification
Food Safety Hazard Analysis Prompt
Determination of Acceptable Levels
Hazard Assessment
Selection and Assessment of Control Measures

There is guidance in HACCP Training Guide ISO 22000 2018 Module

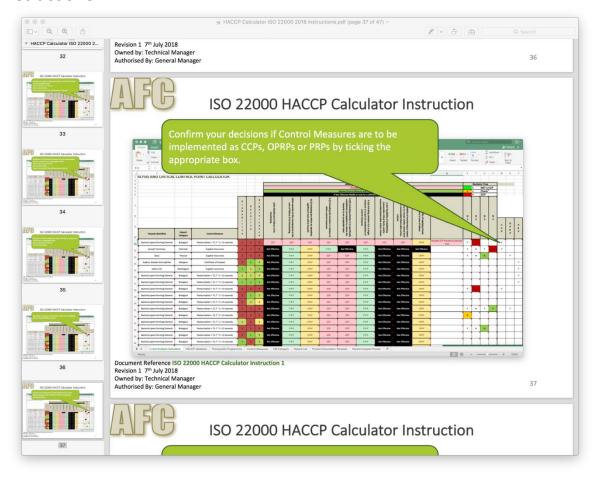




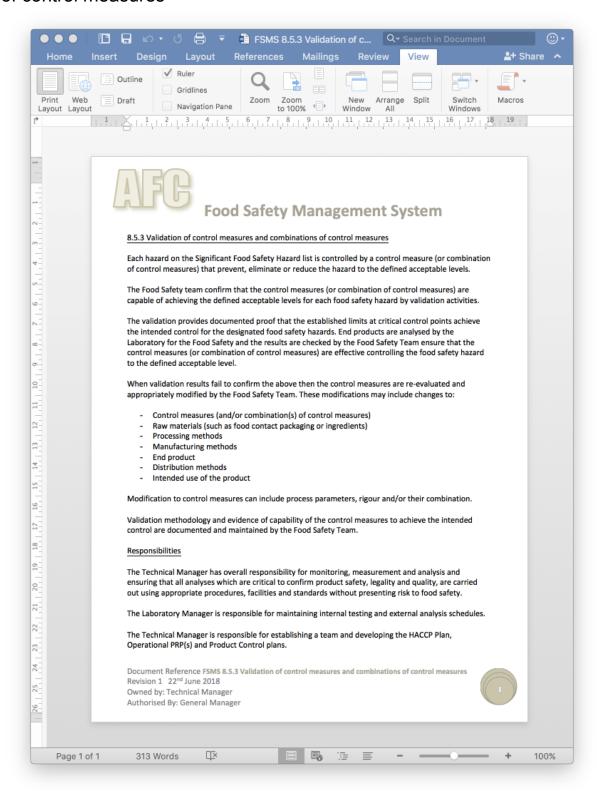
There is also guidance in Implementing ISO 22000 2018 Food Safety Team Guide



There is also guidance in HACCP Calculator ISO 22000 2018 Instructions



The Food Safety Team should follow, edit and maintain HACCP document FSMS 8.5.3 Validation of control measures and combinations of control measures



There is guidance in Implementing ISO 22000 2018 Food Safety Team Guide, HACCP Calculator ISO 22000 2018 Instructions and HACCP Training Guide ISO 22000 2018 Module.

The Food Safety Team should follow, edit and maintain HACCP document FSMS 8.5.4 Hazard control plan (HACCP/OPRP Plan)



This document covers the following:

Determination of critical limits and action criteria Monitoring systems at CCPs and for OPRPs Actions when critical limits or action criteria are not met Implementation of the hazard control plan

There is guidance in Implementing ISO 22000 2018 Food Safety Team Guide, HACCP Calculator ISO 22000 2018 Instructions and HACCP Training Guide ISO 22000 2018 Module.

At the same time as HACCP Implementation the Management Team will also need to be editing and implementing procedures:

8 Operation

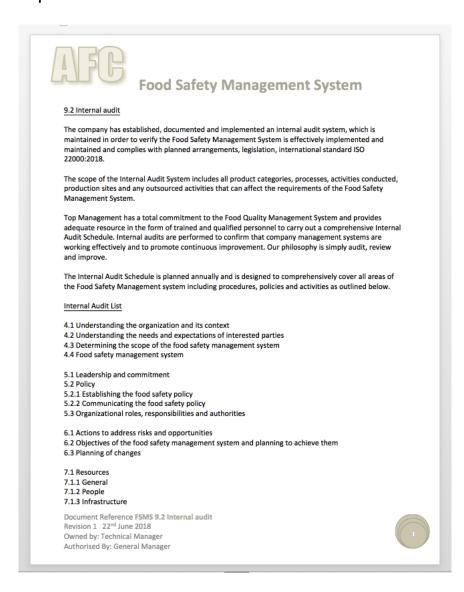
- FSMS 8.1 Operational planning and control
- FSMS 8.3 Traceability system
- FSMS 8.4 Emergency preparedness and response
- FSMS 8.7 Control of monitoring and measuring
- FSMS 8.9 Control of product and process nonconformities
- FSMS 8.9.5 Withdrawal/recall

9 Performance evaluation

- FSMS 9.1 Monitoring, measurement, analysis and evaluation
- FSMS 9.2 Internal audit
- FSMS 9.3 Management review

10 Improvement

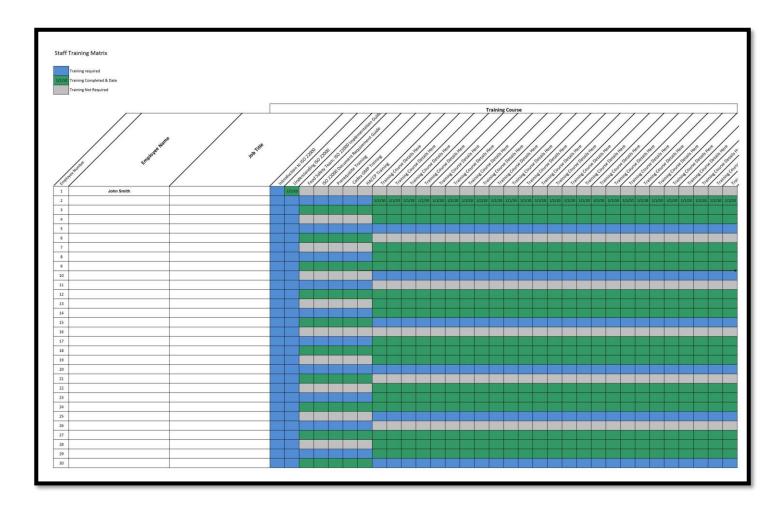
FSMS 10 Improvement



Project 22000 - Staff Training

A significant part of the implementation process is training. Job Descriptions should be available for all staff and they should be briefed and aware of their food safety responsibilities.

A training matrix and plans should be drawn up for all staff and the relevant training given based on responsibility and authority.



We have provided a Staff Training Matrix Template in Microsoft Excel Format.

For each employee and individual training record should be completed. QMR 002 Training Record is provided in the documentation pack as a template:

QMR 002 Training Record

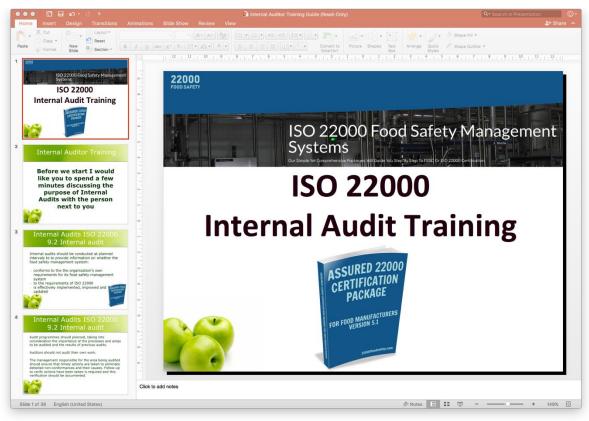
| Name: | | Employee Number | | | |
|--------------------------------|--|--|----------------|---------|--|
| Company Start | Date: | Position: | | | |
| | | | | | |
| | | | | | |
| Period Training Required | <u>Det</u> | ails of Internal Training or External Training Course | Dates Train | (C) | Assessed as Competent Signed (Trainer) |
| Training | Induction | | | (C) | Competent Signer |
| Training Required | Induction Food Safety & | . Quality Policy Briefing | | (C) | Competent Signed |
| Training Required | Induction Food Safety & Food Safety & | Quality Policy Briefing Quality Objectives | | (C) | Competent Signer |
| Training Required | Induction Food Safety & Food Safety & Health and Sa | Quality Policy Briefing Quality Objectives fety Procedure | | (C) | Competent Signe |
| Training Required | Induction Food Safety & Food Safety & Health and Sa Records moni | Quality Policy Briefing Quality Objectives fety Procedure toring and control | | (C) | Competent Signe |
| Training Required | Induction Food Safety 8 Food Safety 8 Health and Sa Records moni Environment | Quality Policy Briefing Quality Objectives fety Procedure toring and control and Waste Management | | (C) | Competent Signe |
| Training Required | Induction Food Safety & Food Safety & Health and Sa Records moni | Quality Policy Briefing Quality Objectives fety Procedure toring and control and Waste Management dure | | (C) | Competent Signer |

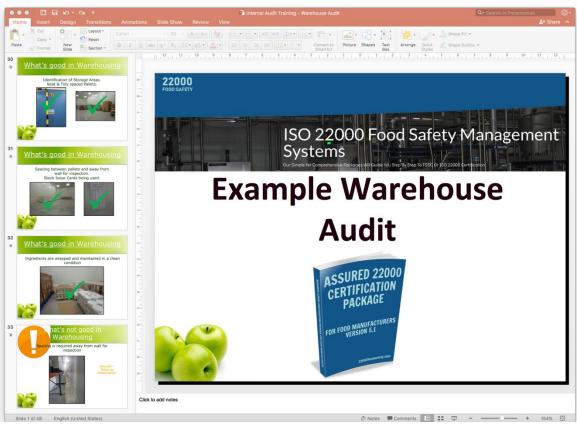
Remember

Now that the Prerequisite Programmes, and Hazard Control Plans all staff should be trained in the appropriate procedures, limits, corrective actions, and record completion.

Step Five: Internal Auditing & Checklists

There are three PowerPoint Internal Auditor training presentations

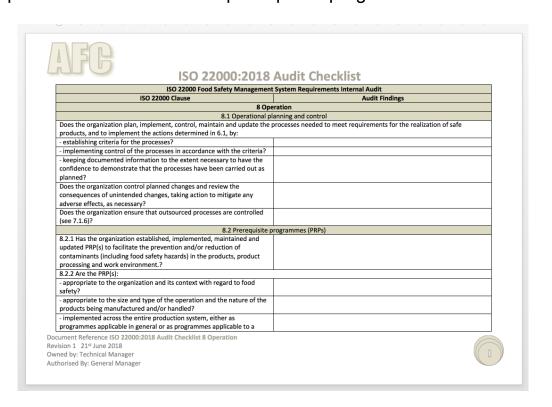




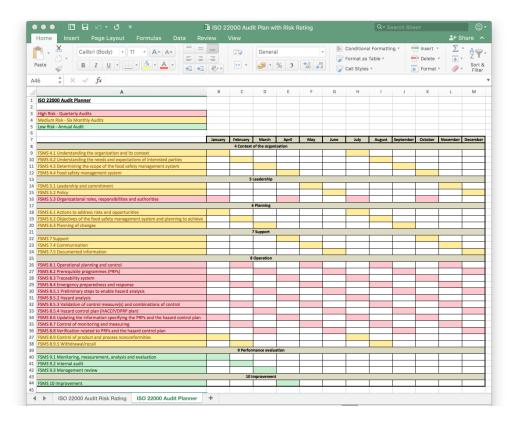


Internal Audit Checklists

There is a checklist for each section of the ISO 22000 standard plus sample verification records for prerequisite programmes.



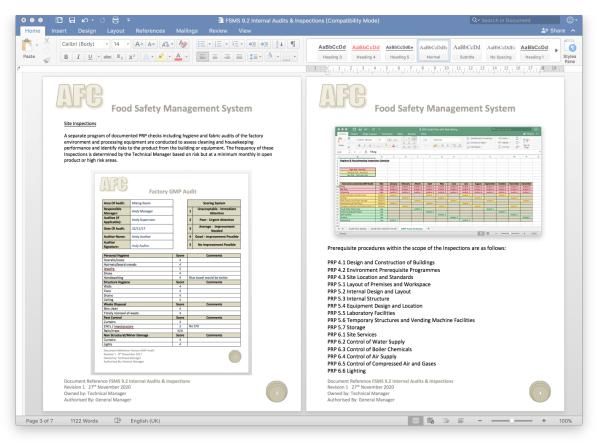
ISO 22000 & ISO 22002-1 Audit Plan with Risk Rating

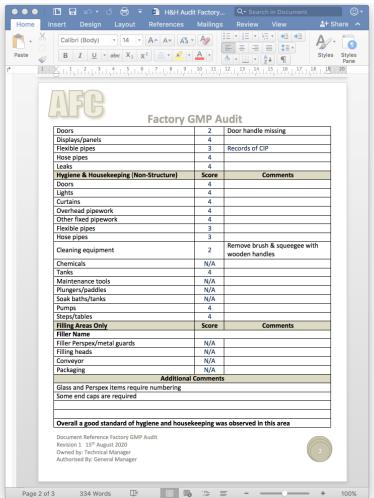


The Food Safety Team Leader should draw up the Internal Audit Schedule based on the following criteria:

- Importance of the processes concerned
- Changes in the FSMS
- Results of monitoring, measurement
- Risk associated with the procedure or activity
- Results of Previous audits
- Number of Corrective and/or Preventive Actions raised or outstanding
- Customer Complaint Analysis
- Results of the Management Review

The Food Safety Team Leader should also draw up a Facility Inspection Schedule and maintain routine (e.g. monthly) site inspections/PRP checks to verify that the site (internal and external), production environment and processing equipment are maintained in a suitable condition to ensure food safety. The frequency and content of the site inspections/PRP checks should be based on risk with defined sampling criteria and linked to the relevant technical specification. See Procedure FSMS 9.2 Internal Audits & Inspections and H&H Audit Factory GMP Audit Form.





Step Six: Review and Updating

Top Management and the Management Team follow procedures:

9 Performance evaluation

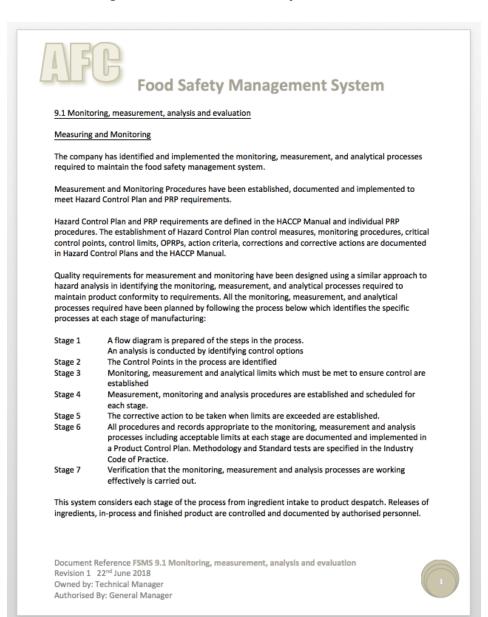
FSMS 9.1 Monitoring, measurement, analysis and evaluation

FSMS 9.3 Management review

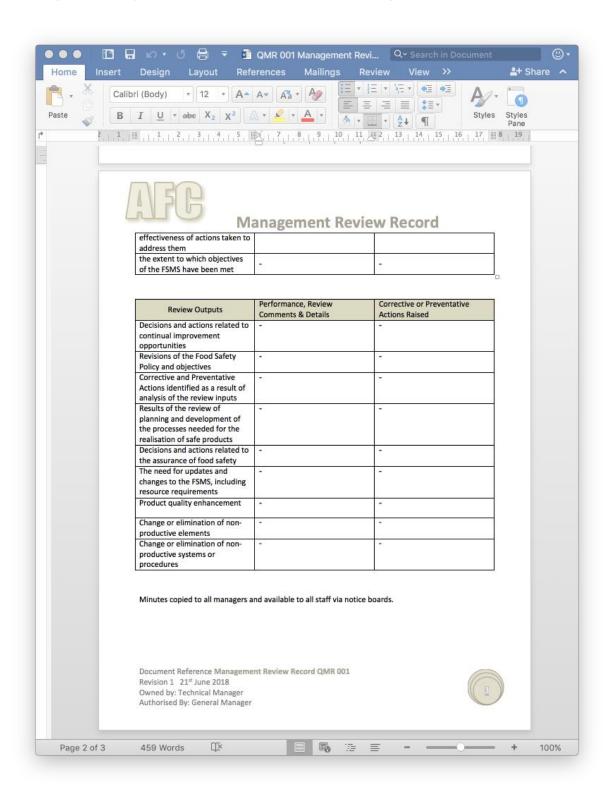
10 Improvement

FSMS 10 Improvement

FSMS 9.1 Monitoring, measurement, analysis and evaluation



Top Management should implement actions to improve the Food Safety Management System - outputs from the Management Review:



Assess the Food Safety Management System

The Steering Group need to allocate responsibility to assess if the established Food Safety Management System meets the requirements of the ISO 22000 standard, TS ISO 22002 and CODEX Guidelines using the checklists provided.

| ISO 22000 Food Safety Managemen | ISO 22000 Food Safety Management System Requirements Internal Audit | | | | |
|---|--|--|--|--|--|
| ISO 22000 Clause | Audit Findings | | | | |
| 4 Context of t | he organization | | | | |
| 4.1 Understanding the o | rganization and its context | | | | |
| Has the organization determined external and internal issues that are | | | | | |
| relevant to its purpose and that affect its ability to achieve the | | | | | |
| intended result(s) of its Food Safety Management System? | | | | | |
| Has the organization identified, reviewed and updated information | | | | | |
| related to these external and internal issues (legal, technological, | | | | | |
| competitive, market, cultural, social and economic environments, | | | | | |
| cybersecurity and food fraud, food defence and intentional | | | | | |
| contamination, knowledge and performance of the organization)? | | | | | |
| See notes from the standard. | | | | | |
| 4.2 Understanding the needs and | l expectations of interested parties | | | | |
| To ensure that the organization has the ability to consistently provide p | products and services that meet applicable statutory, regulatory and | | | | |
| customer requirements with regard to food safety, has the organizatio | n determined: | | | | |
| - the interested parties that are relevant to the Food Safety | | | | | |
| Management System? | | | | | |
| - the relevant requirements of the interested parties of the Food | | | | | |
| Safety Management System? | | | | | |
| Does the organization identify, review and update information | | | | | |
| related to the interested parties and their requirements? | | | | | |
| 4.3 Determining the scope of the | e food safety management system | | | | |

| the conditions under which the food will be stored; and | | | | |
|--|-----------|--------|----------|--|
| the expected length of time before consumption. | | | | |
| 10.3 INSTRUCTION AND SUPERVISION | | pliant | Comments | |
| 10.5 INSTRUCTION AND SUPERVISION | Yes | No | Comments | |
| Periodic assessments of the effectiveness of training and instruction programmes | | | | |
| should be made, as well as routine supervision and checks to ensure that procedures | | | | |
| are being carried out effectively. | | | | |
| Managers and supervisors of food processes should have the necessary knowledge of | | | | |
| food hygiene principles and practices to be able to judge potential risks and take the | | | | |
| necessary action to remedy deficiencies. | | | | |
| 10.4 REFRESHER TRAINING | Compliant | | Comments | |
| 10:4 REFRESHER FRAINING | Yes | No | Comments | |
| Training programmes should be routinely reviewed and updated where necessary. | | | | |
| Systems should be in place to ensure that food handlers remain aware of all | | | | |
| procedures necessary to maintain the safety and suitability of food. | | | | |

| 11. Cleaning And Sanitizing | | | | | | |
|---|---------------------------------|--------|----------|--|--|--|
| ISO 22002 Requirements | Com | pliant | Comments | | | |
| ISO 22002 Requirements | Yes | No | Comments | | | |
| 11.1 General requirements | | | | | | |
| 11.2 Cleaning and sanitizing agents and tools | | | | | | |
| 11.3 Cleaning and sanitizing programmes | | | | | | |
| 11.4 Cleaning in place (CIP) systems | eaning in place (CIP) systems | | | | | |
| 11.5 Monitoring sanitation effectiveness | toring sanitation effectiveness | | | | | |
| | 12. Pest Control | | | | | |
| ISO 22002 Requirements | Com | pliant | | | | |
| ISO 22002 Requirements | Yes | No | Comments | | | |
| 12.1 General requirements | | | | | | |
| 12.2 Pest control programmes | | | | | | |
| 12.3 Preventing access | | _ | | | | |
| 12.4 Harbourage and infestations | _ | _ | | | | |

Review compliance with FSSC 22000 Certification Scheme Additional Requirements

The Steering Group now need to allocate responsibility to determine how far established procedures meet the Additional Requirements of the FSSC 22000 Certification Scheme and complete the form.

| | Com | pliant | | | | |
|--|-----|--------|----------|--|--|--|
| FSSC 22000 Certification Scheme Additional Requirements | Yes | No | Comments | | | |
| 2.5.1 Management of Services and Purchased Materials – in addition to 7.1.6 Control of externally provided processes, products or services | | | | | | |
| Is any analysis critical to the verification and/or validation of food | | | | | | |
| safety conducted by a competent laboratory (including both internal | | | | | | |
| and external laboratories as applicable) that has the capability to | | | | | | |
| produce precise and repeatable test results using validated test | | | | | | |
| methods and best practices. (e.g. successful participation in | | | | | | |
| proficiency testing programs, regulatory approved programs or | | | | | | |
| accreditation to international standards such as ISO 17025)? | | | | | | |
| Is there a documented procedure for procurement in emergency | | | | | | |
| situations to ensure that products still conform to specified | | | | | | |
| requirements and the supplier has been evaluated? | | | | | | |
| Is there a policy for the procurement of animals, fish and seafood | | | | | | |
| that are subject to control of prohibited substances? | | | | | | |
| Is there a review process for product specifications to ensure | | | | | | |
| continued compliance with food safety, legal and customer | | | | | | |
| requirements? | | | | | | |

2.5.14 Health Status (Food Chain Category D only)

2.5.15 Requirements for Organizations with Multi-Site Certification (Food Chain Category A, E, FI & G)

Ensure any FSSC/ISO 22000 areas requiring corrective action are addressed

The non-compliances identified in the assessment of compliance with FSSC/ISO 22000 should be logged by the Food Safety Team Leader and the appropriate corrective action allocated and taken:

| Date | ISO/FSSC 22000 Clause | Details of Non- Conformance | Identified by: | Corrective Action Required | Responsibility | Target completion Date | Date Completed |
|------|-----------------------|--------------------------------|-------------------|-------------------------------|----------------|------------------------|-------------------|
| | | | | | | | |
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